

SAFETY & HEALTH, ENVIRONMENT AND QUALITY (SHEQ) POLICY

We are an international steel and metal distributor and processor where safety is our 1st priority and we are always striving to offer our customers the highest quality, best service, and digital excellence. As a responsible employer, we are committed to providing our employees with safe and healthy working conditions and to treating them with respect.

With our SHEQ initiatives we aim for "Zero Accidents" and implement best practices with industry leading processes and sustainable Management including prevention of pollution and reduction of our carbon footprint. We will comply with all legal and other requirements applicable to our business.

SUSTAINABILITY



SAFETY & HEALTH

We are leading – Safety 1st!

Leaders within Klöckner & Co are employee role models demonstrating safe behaviours and they never force an employee into performing an unsafe behaviour. Safe working procedures are promoted and praised.

We always put safety first!

No matter how much pressure there is: To finish a job "quickly" in an unsafe way or to take a short cut "just one time", that is not Klöckner & Co's style. Doing something right also means doing it safely.

We reduce risks!

Identifying potential hazards in advance can prevent accidents. Hazard investigations & accident analyses are consistently implemented, solutions are developed with the employees and the risks are continuously reduced with targeted measures. Employees are also encouraged to report or correct unsafe conditions.

We do more than talk about safety!

When employees report unsafe equipment, near misses or other safety observations we address these concerns. Together we take care of safe workplaces, practices and our co-workers.

We comply with safety rules and legislation!

As a foundation, safety rules must always be followed for everyone's benefit. We appreciate thoughtful employees who find safer ways to go beyond compliance and address identified hazards.

We care for people!

We provide a safe and healthy working environment to each employee, contractor and visitor. This is achieved through consultation and collaboration with employees and/or their representatives and other stakeholders on OHS matters.



ENVIRONMENT

We consistently eliminate waste!

Whether consumables, energy or natural resources, we monitor the resource consumption and the CO₂ emissions of our processes and continuously optimize those wherever possible. We want to meet rising demands in a resource-efficient way.

We welcome the environmental aspects!

Not only in the context of regular, integrated audits, we always keep an eye on the environmental aspects of our activities and correct non-conformities as quick as possible.

We ask our suppliers!

We also expect environmentally sound production from our suppliers and preferred partners who can prove appropriate management systems are in place and also effective.

We work sustainably with tradition!

For over 110 years, we at Klöckner & Co have emphasized sustainability, partnership-based employee, customer and supplier relationships and optimized processes.

We save energy!

Energy efficiency is an important factor for our partly energy intensive operations. We constantly implement new measures to save energy and make more use of regenerative energy sources.



QUALITY COMMITMENT

We understand customers' needs!

Our management systems are designed to meet and exceed the exacting requirements of world-class companies. Constantly increasing customer satisfaction is our goal.

We aim to be better than the competition rather than cheaper!

In highly competitive markets, Klöckner & Co stands for more reliable product quality, value creating customer service, higher product expertise and digital solutions. All values customers appreciate.

We learn from mistakes and do not repeat them!

Learning from mistakes is an opportunity for improvement. We admit our mistakes, take responsibility and remedy them.

We measure and control what we do!

This policy provides a framework to set performance indicators and objectives which are maintained throughout our management systems, these are the basis of our continuous improvement process.

We are constantly expanding our knowledge!

Stagnation means regression. We are a pioneer in our industry and keep our knowledge up to date, think in new ways, whether it regards to product, process, or management skills.

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klöckner & co